

Bank	There is no bank in Nuolen. There is a bank in Siebnen and several banks in Lachen to exchange your money. There's also a ATM inside Obersee shopping center in Lachen and in the Seedamm shopping center in Pfäffikon.
Bars/Pubs	You'll find out that there's not much like a nightlife in this little place! If you really want to go out you have to go to Lachen, Pfäffikon (both on the lake!) or to Zürich! There you'll find some bars/restaurants to go out.
Beds	Spare bedcovers can be found in the parents' sleeping-room cupboard. Leave your used bedcovers in the washing room downstairs. Don't get stressed at the end of your vacation! We'll wash them for you!
Car	The Skoda needs Diesel the Hyunday unleaded (bleifrei) petrol!
Cat	Our cat Coco (male, black/white) needs a little bit of milk and catfood twice a day (morning/evening) and sometimes a lot of caresses (Very rare!). When you leave, please let the family in house #3 (Good) or our neighbour Armin #11 (Spörri) know, they will go on looking after the cat.
Change	See «bank» section
Cleaning	Please leave a clean house as we will do the same with yours! After your visit, there's someone coming to clean.
Computer	See the «internet» section.
Credit Card	Remember, we're not in the USA/Canada. Not every shop will accept them, but they're improving... Restaurants and petrol stations normally accept them, also train stations. Like anywhere in the world, it's expensive to use the credit card on cash-machines (Bancomat).
Dinner	Dinner time in Swiss restaurants is between 1800 and 2000... They usually close between 2200 and 2300. Sometimes you don't get a warm dinner after 2100, only cold snacks...
Dish washer	It's very easy to use: Put detergent and push the >>> button. The machine starts to wash. If any problems occur, please ask our neighbours.

Doctors	<p>All doctors are in Lachen</p> <p>Dr. med. Patrick Schiller, Sonnenhofstrasse 22 055 442 53 00</p> <p>Dr. med. Piero & Susanne Ermanni-Peter, Gangynerweg 2 055 451 19 00</p> <p>Dr. med. Reza Schariatzadeh, Schützenstrasse 1 055 442 60 60</p> <p>Dr. med. Thomas Schibli, Biberzeldenstrasse 8 055 442 34 24</p> <p>Dr. med. Walter Theler, Gartenstrasse 3 055 442 34 00</p>
E-Mail	See «Internet» section
Excursions	I listed several places where you can find some useful information in the file «places of interest». If you leave the house, please close all doors and windows . We do live in a very safe area, but you never know... See also the touristic links on the internet under «feldmann.jimdo.com».
Fire	In case of fire, dial 118 .
Garbage	Please fill the garbage bags as much as you can because we have to pay for every bag. The bags are collected every Monday and Thursday from the containers on the road. Please use the red pre-paid garbage bags that are ready in our kitchen.
Garden	Please enjoy the garden! The BBQ is there to be used. Children (if any) are welcome to play here or on the playgrounds around the house. Please water the lawn if necessary. If you really want to cut the grass, please put it into the green container. It will be emptied every Friday on the roadside.
Hospital	<p>Hospital situated in Lachen: 055 451 31 11</p> <p>Emergency phone for toxic accidents: 145</p> <p>Medical Emergency: 144</p> <p>Swiss Air Rescue: 1414</p>
Household	Everything in this house is for your use except for the wine in the cellar and the Whisky in the living room... It's common use in the intervac organisation that you replace used food and also replace broken things.

Internet	We do have wireless access in our home. The network name is: "Feldmann-guest", the access code is " Feldmann8855 ".
Keys	Please leave the keys after you leave to Mrs. Good in house #3. If she's not there, please put the keys into her letterbox or you leave through the garage and put the keys on our kitchen table.
Lunch	Lunchtime in Switzerland is 1200. It's the main meal in this country.
Language	You'll find that the people here speak a funny kind of language. It's Swiss-German. This language is only spoken but not written. A very long time ago German and Swiss-German went different ways. A lot of Swiss are speaking English.
Mail	Our mail is kept back at the postoffice. Please check our mailbox #10 from time to time.
Medical	For self-medication, buy your drugs in an «Apotheke» or «Drogerie» Hospital situated in Lachen: 055 451 31 11 Emergency phone for toxic accidents: 145 Medical Emergency: 144 Swiss Air Rescue: 1414
Neighbours	Our neighbours are very friendly. Some of them speak English/French/Spanish. If there's something you want to know, please don't hesitate to ask anyone!
News	Swiss-TV: Every day at 1930, channel 1, weather at the end (around 1950).
Newspapers	There might be English/French/Spanish newspapers at the Kiosk at the train station in Lachen. Certainly there are some in Zürich!
Opening hours	See «shop» section

Parking	Our streets are very narrow compared to US-standards. So parking isn't easy once you have found a parking space. Especially in cities, it can be very frustration to find a parking-lot. And it's not cheap at all! The fees can be very expensive if you stay a couple of hours. My advice: If you go into a city use the train. It's much more convenient. Normally the station is right in the city centre.
Pet	See the «cat» or «snake» section.
Pet Care	If you are away, please inform the family in house nr. 3 (Family Good), that you are away. They will take care of our pets!
Police	Phone 117
Radio	We do have cable radio. If you tune around you'll certainly find some English/French speaking channels!
Recycling	Recycling is a very big issue in Switzerland. We do recycle almost anything. Please store clean glass/pet-bottles in our cellar. Also the paper and tins! We'll bring it back for you! Do not store dirty things in the cellar as this may attract a lot of insects (Yes, we had this before!!!!).
Restaurants	It's not very cheap to eat in Swiss restaurants. There's normally a «menue of the day» which includes a soup or salad. This theds to be a bit cheaper. Service and tax (VAT) is always included. Migros or Coop-restaurants in shopping centers are normally a good deal for Swiss standards...
Shops	There aren't any shops in Nuolen anymore but there's good shopping in Lachen (Obersee-Center) or Pfäffikon (Seedamm Center).
Snake	Please feed the snake (if you agreed to do so...) once a week. The frozen mouse is inside the freezer in the washing room downstairs.

Telephone	You may use our telephone for local calls, it's free for you. Also short international calls are not a problem. For longer international calls we recommend to use Skype through internet!
Tipping	Service and taxes are always included in Switzerland. Of course, nobody complains if he/she gets something...
Traffic Rules	Some rules are different from the USA/Canada: <ul style="list-style-type: none"> • You're not allowed to overtake on the right-hand side of a car in front of you. • You may park your car on both sides of the street. • Speed: inside town: 50 km/h; outside: 80 km/h; highway: 120 km/h • Speeding is very expensive in Switzerland (and they will bill you!!!) • Crossing red lights is even more expensive and controlled by radar!
Trains	You can buy tickets directly at the train stations in Lachen or Siebnen. For Swiss trains you don't have to make a reservation, buy a ticket and hop on! There are trains to all directions every 30 minutes! A very convenient way to get around here in Switzerland!
TV	Of course you are welcome to use our TV. You can use the black «horizon» remote control for all items. First you have to switch on the Mediabox (backside left) and the BOX button on the remote control. Then switch on the TV. Wait some seconds, choose the middle upper button on the remote control to choose the device HDMI 3 for TV, HDMI 2 for DVD.
VAT	The VAT is always included in Swiss prices. Therefore, you shouldn't worry too much ...
Washing	Use the washing machine downstairs. The use is very easy. Just push the appropriate temperature button, add detergent into the middle box to the right and then push «start». That's it!
Water	You can drink our water directly out of our taps. You wouldn't find much better water in bottles. And it's free...!